



MEDAIR

each life matters

ANNUAL REPORT 2021

MISSION

Medair is an impartial, independent, and neutral humanitarian organisation inspired by Christian faith to save lives and relieve human suffering in the world's most difficult-to-reach and devastated places. ■

Mama Said has worked as a midwife with Medair South Sudan for nine years. She helped deliver this newborn baby in 2021.

"What exactly is work as a midwife? It's saving lives for newborns and for mothers. When a birth takes place, I become happy to save two lives at once. We all work together and are equally engaged with Medair. It's a beautiful thing!"



WELCOME

A year ago, who would have predicted where we'd be today? One of the world's worst humanitarian crises is in Europe; within a matter of weeks, more than 12 million people have been uprooted.

The shift of global priorities in response to the emerging situation in Ukraine has left a crater-sized impact on other humanitarian crises. In the Horn of Africa, 13 million people face starvation due to historic drought. Far from the media spotlight, 27 million people in DR Congo need aid.

On a recent visit to DR Congo, I was blessed to meet Esther, a young mother. She and her child have fled from violent attacks more times than she can count. Esther told me that she has found protection and emergency assistance at a Medair-supported facility. She cried when I spoke with her, expressing gratitude to have found a safe place at last.

Gaining access to people like Esther has become increasingly challenging. In a country like Afghanistan, with its recent regime change, we must firmly adhere to the core humanitarian principles of humanity, impartiality, neutrality, and operational independence to maintain access to people in need.

Medair impacted the lives of over 3.3 million people in 2021. We did this one person at a time, offering them the comfort and practical support they need to keep going, to survive another day.














On behalf of my expert colleagues who are responding to the most severe crises of our time, I submit to you our 2021 Annual Report and thank you for being part of this work. ■

David Verboom
Chief Executive Officer



IMPACT 2021

 **3,362,158** PEOPLE ASSISTED

Afghanistan		116,171
Bangladesh		107,168
DR Congo		472,148
Ethiopia		4,200
Honduras		18,109
Jordan		71,081
Lebanon		651,113
Madagascar		547,937
Somalia		262,918
South Sudan		534,807
Sudan		43,292
Syria		450,087
Yemen		83,127

Amidst all the challenges
Afghanistan faces, there is
also breathtaking beauty.



1,880,054

HEALTH AND NUTRITION

66,747 people treated for acute malnutrition; 93% discharged as cured



1,405,696

WATER, SANITATION, AND HYGIENE

1,161,246 people gained improved access to safe drinking water



1,627,760

SHELTER AND INFRASTRUCTURE

854,470 people received shelter assistance



82,983

CASH ASSISTANCE



951,480

COVID-19 AID

COUNTRIES OF
OPERATION:

13

HUMANITARIAN TEAM:

Global support team (5 locations)	134
Affiliate offices	20

Country Programmes

Nationally recruited	1,216
Internationally recruited	129
Field volunteers	8,547

OUR DONORS:

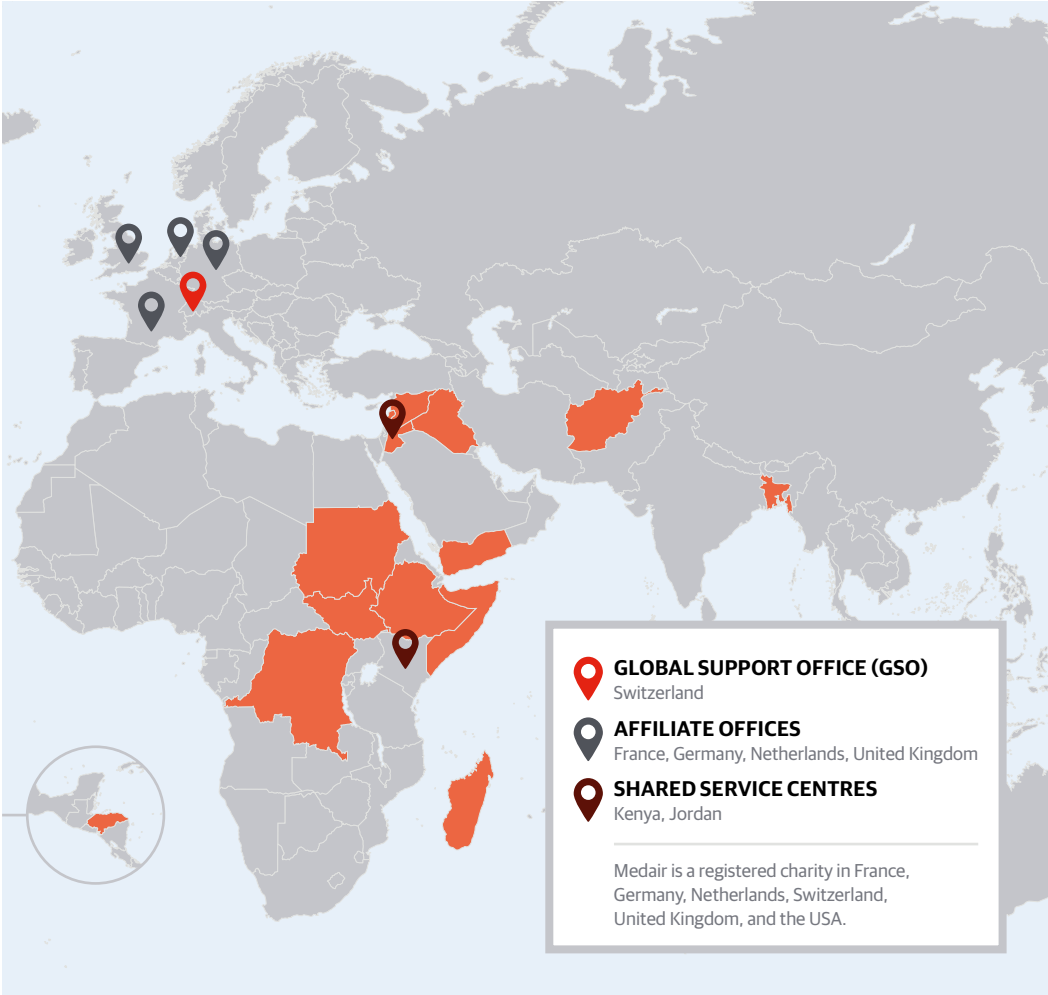
Individual donors	12,425
Organisational donors	484
Institutional donors	30

OUR EXPENDITURES:

Operating expenses (<i>million USD</i>)	\$83.7M
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Operating expenses directed to humanitarian activities	92%
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A CHANGING WORLD

In 2022, 274 million people are projected to need humanitarian aid, a staggering increase of 63% over just two years. Globally, funding is not keeping pace with the needs, but that's not the only thing influencing the humanitarian sector.

Above: Climate change is the single biggest humanitarian threat facing the world in the future.



Climate change: With the 2021 launch of the Climate and Environment Charter, our sector is embracing a more climate-oriented mentality. There are already more than 230 signatories, including Medair, who have committed to being good stewards with the environment and helping communities adapt.



Food and water scarcity: This is reaching alarming levels in many contexts around the world. Droughts, fuel and food price hikes, and scarcity caused by the conflict in Ukraine are threatening millions of lives, particularly in the Horn of Africa region.



Localisation and community engagement: There is a growing focus on giving power, voice, and funding to local organisations and engaging more with communities in the way assistance is delivered.



Humanitarian access: An increased number of major conflicts and regime changes has created additional complexity in gaining access to people in need. The humanitarian principle of neutrality is under increased pressure and a conflict-sensitive approach to programming is more important than ever.



Digitalisation of aid: New tools are transforming the ways that aid is delivered, and humanitarians are driving these changes forward. We are tackling the challenge of digitalising aid in remote communities where electricity and telecommunications aren't always available. ■

EMERGENCY RESPONSE



Medair's Global Emergency Response Team (the "G-ERT") actively monitors crises in real-time, making decisions on where and when to respond.

Since 2010, the G-ERT has deployed over 21 times into new emergencies and launched many of Medair's current country programmes. These are our "first responders," leading the charge to bring life-saving aid during emergencies. Our goal is always 24/3/7: deploy within 24 hours, assess within 3 days of arrival, deliver emergency aid within 7 days.

HONDURAS: **18,109** PEOPLE ASSISTED

In April, the G-ERT completed an emergency response triggered by two major hurricanes in 2020. Travelling to distant communities, sometimes several hours by boat, we delivered hygiene kits and water purification supplies. Working with local communities, we repaired extensive damage at five health facilities and a school, including installation of rainwater harvest systems. ■

ETHIOPIA: **4,200** PEOPLE ASSISTED

In May, the G-ERT began partnering in Ethiopia in response to a severe humanitarian crisis caused by conflict. The context changed dramatically throughout the year, forcing agencies to adapt to insecurity and access restrictions that limited the number of people reached with aid. Thanks to strategic partnerships, we have kept driving efforts forward to reach suffering Ethiopian families into 2022. ■

"We have seen the humanitarians drive by on the main road, but they didn't stop, they didn't come here. We thought we were forgotten here... but then you came."

—Community leader in Ethiopia

AFGHANISTAN

- POLITICAL TRANSITION IN AUGUST
- 24.4 MILLION PEOPLE NEED ASSISTANCE
- SEVERE DROUGHT AND HUNGER
- THREAT OF ECONOMIC COLLAPSE



75,926 PEOPLE RECEIVED
CASH ASSISTANCE



8,914 PEOPLE TREATED
FOR ACUTE MALNUTRITION



116,171 PEOPLE
ASSISTED

"We cannot forget that ordinary Afghan citizens are struggling more than ever. As international debates rage over Afghanistan's political situation, half the population now needs aid to survive."

—David Verboom, Medair CEO



Afghanistan's political upheaval led to drastic cuts in international aid funding, leaving millions without a safety net.

For 25 years, Medair has travelled throughout Afghanistan to reach distant places in need, built strong relationships with communities, and delivered vital aid to families. Our commitment remains unchanged.

When we look at Afghanistan, we don't just see need. We see beauty, the warmth of welcoming people, and inspiring perseverance in the face of crisis.

In 2021, Medair provided nutrition, built safe water points, delivered cash assistance, and helped communities protect themselves from natural disasters. We paused our activities during the political transition in August but resumed as soon as we could, continuing our mobile nutrition clinics and providing cash assistance for 50,000 people to buy food before winter.

"Far from the news headlines, we are doing all we can to help remote communities avoid catastrophe and live with dignity," said CEO David Verboom. ■

Farid received much-needed cash for work on a community project.

"I'm very happy and thankful that I received this at such a critical time.

I immediately rushed to the market and purchased enough for all my family."

BANGLADESH

- 884,000 STATELESS ROHINGYA REFUGEES
- SHELTERS VULNERABLE TO NATURAL DISASTER
- THREAT OF MALNUTRITION
- COVID-19 IN CROWDED CAMPS



8,809 PEOPLE TREATED
FOR ACUTE MALNUTRITION



31,584 PEOPLE RECEIVED
SHELTER ASSISTANCE



107,168 PEOPLE
ASSISTED

"Our shelter kits provide more durable and sustainable solutions for families. This is especially important to protect homes from the monsoon season and other harsh weather conditions in southern Bangladesh."

—Khaled Nishan, Medair Project Officer



On March 22, 2021, the unthinkable happened: a fire spread through the world's largest refugee camp. Flames leapt from shelter to shelter in Bangladesh's Kutupalong camp, eating through plastic sheeting and bamboo-pole shelters in seconds; over 50,000 people lost their homes. "This is a devastating blow to a people who have already endured so much suffering," said Medair's Rachel Hirons.

Four years ago, Rohingya families fled to Bangladesh to find safety from horrific violence in neighbouring Myanmar.

Since then, Medair has partnered with World Concern to provide thousands of Rohingya families with nutrition, health care, and shelter materials to help them live in safe and dignified conditions.

Our team consists mainly of Rohingyas, who know the situation and the needs better than anyone. They pay special attention to help any refugees who are unable to make shelter improvements themselves. They responded to the fire in less than 24 hours, providing emergency shelter support to over 2,600 people. ■

The fire in Kutupalong camp forced over 50,000 Rohingya people to lose their homes once more.

SOUTH SUDAN

- 8.9 MILLION PEOPLE NEED AID
- SEVERE FLOODING
- HUNGER AND MALNUTRITION
- SUSTAINED INSECURITY



11,358 PEOPLE TREATED
FOR ACUTE MALNUTRITION



27,984 PEOPLE LEARNED
ABOUT NUTRITION PRACTICES

 **534,807** PEOPLE
ASSISTED

"You supported our needs in nutrition. You saw where other gaps were and started to fill those as well. The organisation is good, but it's the people that make it great."

—Santina Chan Aweu, Director-General, Ministry of Health and Environment, Northern Bahr el Ghazal



"When I brought him here, I thought he would die," said Kochk.

South Sudan is in a desperate hunger crisis. Two million people are malnourished, most of them children. There are multiple interconnected reasons behind the crisis—conflict, flooding, drought, inflation, lack of essential services—but the highest priority is to save lives.

Here's the good news: malnourished children can be treated with great success. In 2021, 89% of our malnourished patients in South Sudan were discharged as cured.

This incredible result requires widespread screening for malnutrition, high-nutrient food supplements, in-patient care for the severely malnourished, and training on how to improve household nutrition.

During a malnutrition crisis in Pibor County, our emergency response team rushed to establish mobile nutrition clinics. After the initial response, we started a long-term programme in Pibor to address underlying needs in the region. "When I go back to my village, I'll give them this message: My child is alive," said Kochk. "I was worried he would die, and now I feel joy." ■

Mothers like Angeth are grateful for the nutrition programme: *"My child was admitted for severe malnutrition and with time he was cured. His face is glowing again; it looks like it's shining. I return home happy."* —Angeth, Pibor, South Sudan

LASTING IMPACT

In 2021, Medair handed over emergency services in Aweil County, South Sudan to international and local partners, having left a lasting impact on the community.

Our emergency response team came to Aweil five years ago, when the region was dealing with a measles outbreak and a devastating malnutrition crisis.

Our work grew into a comprehensive aid programme that served 17 communities and helped transform the region. Today, malnutrition rates are no longer above emergency levels and access to safe water is much improved. ■


"We have water, safe water for the children. Lives have changed."


—Uguak, Jelwan Deputy Chief



MADAGASCAR

- WORST DROUGHT IN 40 YEARS
- SEVERE MALNUTRITION AND HUNGER CRISIS
- CYCLONES AND FLOODING
- FORGOTTEN CRISIS

 **54,806** PEOPLE RECEIVED WATER, SANITATION, HYGIENE SUPPORT

 **2,493** PEOPLE GAINED IMPROVED ACCESS TO SAFE DRINKING WATER

 **547,937** PEOPLE ASSISTED

"People must walk 15 km a day to find water and food. It is very impressive how people can survive in a place where rain did not come for two years." —Chasper Sarott, Swiss Ambassador to Madagascar



"I'm so tired of fetching water," said Masintoetse, 47. "Sometimes we do not drink water all day."

The pursuit of water fills people's days in Madagascar's Great South, where the most severe drought in 40 years has dried up water sources. Masintoetse needs to walk 40 km a day for water over rough terrain, and it is still not enough for her family. She and her husband take turns making the trek, but some days they are too tired to travel at all.

In 2021, Medair began building a water system with 7.5 km of pipeline that will bring sustainable safe water access to nine villages on the arid Marolinta plateau.

To help families survive the drought, we helped manage over 2,000 water points in six districts, treated children for malnutrition, and sent trucks full of water to replenish parched communities.

"When Medair builds this pumping system for us, water will be available!" said Masintoetse. "We can drink for our thirst, take showers regularly, and apply everything we learned about handwashing." ■

"Water is as valuable as gold here because of the extreme drought. It is priceless. It must be saved for both cooking and cleaning too. If we can bring safe water to the people, we can make change happen here." —Njaka, Medair Madagascar

LEBANON

- 1.5 MILLION SYRIAN REFUGEES
- SEVERE FINANCIAL CRISIS
- POVERTY RATE NEARLY DOUBLED SINCE 2019
- RECOVERY FROM BEIRUT EXPLOSION



309,001 PEOPLE RECEIVED
HEALTH CARE



173,068 PEOPLE RECEIVED
SHELTER ASSISTANCE



651,113 PEOPLE
ASSISTED

"We came to Lebanon with zero. We had to restart life all over again."

—Fadia, 34, Syrian refugee



Affordable health care is a critical need for Syrian refugees and vulnerable Lebanese. In 2021, Medair provided vital aid for families including health services, mental health, shelter, and cash assistance.

In Bekaa Valley, we support local health centres, supplying medicine and equipment, training health staff, and subsidising patient fees. We also send community workers and midwives house-to-house to provide care for those unable to travel to health centres and ensure families know what services are available.

Medair has been tracking the number of people accessing health services in our area since 2015. With the worsening economic situation, we saw the largest ever increase in both Syrian and Lebanese mothers relying on Medair-supported health services.

"I still remember the time before Medair started supporting us," said Rima, a pharmacist. "We were struggling very hard to provide the essential medications, equipment, and human capacity to properly treat people. The work has changed dramatically since Medair started supporting us." ■

Fadia received free health services before and after her child was born. *"Services that are being provided to us do help and make a difference when we have nothing else to hold on to."*



- OVER 750,000 REFUGEES
- 78% OF SYRIAN REFUGEES IN POVERTY
- HIGH COST OF HEALTH SERVICES
- IMPACT OF COVID-19



5,652 PEOPLE RECEIVED
CASH ASSISTANCE



\$1.5 MILLION USD
DISTRIBUTED TO PEOPLE IN NEED

 **71,081** PEOPLE
ASSISTED

"Thanks to Medair's efficiency and professionalism, our partnership has been critical in serving refugees and the increasing healthcare needs."

—Dr Adam Musa Khalifa, UNHCR Jordan



Jordan hosts over 750,000 refugees, mainly from Syria. The country has a comprehensive health system, but prohibitively high costs keep its services out of reach for people struggling to meet their basic needs. Medair fills this gap by covering the costs of emergency health care for refugees and vulnerable Jordanians.

Today, Medair is one of the leading cash-for-health providers in the country. We'll reimburse families for medical bills they've already paid, or settle outstanding medical bills directly.

"I gave birth in the eighth month to twins," said a mother in Zarqa. "They were in the NICU for five days. Medair helped after I gave birth; everything I paid for, they returned to me. Thank God!"

Our social protection programme takes a person-by-person approach based on an individual's unique needs. A family can receive five months of cash assistance to use as they think best. We also provide counselling, legal support, and teach parenting and life skills to help people cope with crisis. "I am now a better mother for my daughter," said Noura. ■

Before participating in Medair's social protection programme, Noura had lived as a refugee for almost 10 years, but lacked confidence to leave her home or meet new people.



- SEVERE DROUGHT AND HUNGER CRISIS
- 2.9 MILLION PEOPLE DISPLACED WITHIN SOMALIA
- HEALTH CARE SYSTEM FAILING
- THREE DECADES OF ARMED CONFLICT



20,704 PEOPLE TREATED
FOR ACUTE MALNUTRITION



49,668 PEOPLE REACHED
WITH NUTRITION MESSAGES



262,918 PEOPLE
ASSISTED

"Before the conflict, I used to provide for my family and I had livestock. The conflict made me the poorest person. I never thought I would need to borrow food for my children."

—Halima, mother, who fled from home four years ago



Halima is one of nearly six million Somali people struggling to survive. Conflict has prevented many families from planting or harvesting crops. The food crisis has been intensely magnified by an historic drought that has devastated livestock, crops, and dried up water sources. By the end of 2021, Somalia had suffered through three consecutive failed rainy seasons, making it the worst drought in decades.

Working hand-in-hand with local partners, Medair is able to reach more than 260,000 people with health, nutrition, water, sanitation, and hygiene services.

A network of over 1,400 Care Group volunteers help thousands of mothers learn to improve household nutrition, recognise warning signs of illness, and protect their families from disease. "I receive regular home visits from our Care Group volunteer," said one mother. "When she comes here, we discuss about feeding my children and checking for signs of malnutrition."

On one of the visits, her son was found to be severely malnourished. He was treated at a Medair-supported facility; one of over 20,000 malnourished patients we treated in 2021. Thankfully, he was also among the 93% who were discharged as cured. ■

A health care worker demonstrates how to measure a child's upper arm for malnutrition during a training session.

INNOVATION IN AID



INNOVATION PARTNERS

- École polytechnique fédérale de Lausanne (EPFL) Tech4Dev
- EPFL Structural Xploration Lab
- AIDONIC
- Airbus Humanity Lab
- University of Juba
- EPFL Laboratory of Sustainable and Catalytic Processing
- Swiss Solidarity

Above: On 30 December 2021, severe floods forced thousands of people from their homes in Fangak County, South Sudan.

BETTER SHELTERS IN FLOOD-PRONE REGIONS

In recent years, the rainy season has forced tens of thousands of families in South Sudan to leave their homes. They return when floodwaters subside, but the damage has been done. How can you create a better future for your children when you need to rebuild every six months?

In 2021, Medair partnered with EPFL's Tech4Dev and Structural Xploration Lab, and the University of Juba, to design and test flood-resilient shelters. This exciting endeavour could benefit not only the people of South Sudan, but all communities where flooding is increasing due to climate change. ■

IMPROVING AID DELIVERY WITH BLOCKCHAIN

How much of your donation reaches people in need? In 2021, 92% of gifts to Medair went to support field programmes, an excellent rate in the charitable sector. In Lebanon, we tested blockchain technology to further improve efficiency and allow donors to track their gifts themselves.

With Swiss start-up AIDONIC and the support of Swiss Solidarity, we provided cash assistance to families in Lebanon. The results were eye-opening: donors were more engaged, wait times were reduced, and there was enhanced transparency over transactions. ■

CLIMATE ACTION

The climate crisis will infuse every aspect of humanitarian aid for years to come. We are the first responders, the ones who go where the needs are greatest. Aid organisations like Medair will be responding to more emergencies than ever, we'll be building resilience to mitigate risk before disasters happen, and we'll be doing all we can to reduce our own impact on the planet.

In the past year, over 230 humanitarian organisations have signed the new Climate and Environment Charter, which lays out seven commitments that could transform the sector. As humanitarians, we have already been treating the symptoms of the problem; now we are determined to do more to treat its cause.

Medair does not have the power to fix the climate crisis, but we must do all we can, and set the right kind of example through our actions. In future, we intend for every Medair project to include an environmental impact assessment, and a plan to reduce the impact of environmental concerns. We cannot sit idly on the sidelines; we must take action and be a meaningful part of the global response to the climate crisis. ■

In water-scarce Yemen, Medair built the first major water system powered by a solar power plant.



DR CONGO

- NEGLECTED HUMANITARIAN CRISIS
- TWO DECADES OF ARMED CONFLICT
- 5.5 MILLION DISPLACED WITHIN DR CONGO
- FEWER THAN 1% VACCINATED FOR COVID-19



444,195 PEOPLE TREATED AT
MEDAIR-SUPPORTED HEALTH CLINICS



213,738 PEOPLE REACHED
WITH COVID-19 MESSAGES



472,148 PEOPLE
ASSISTED

"In Congo, we partner with public health facilities to offer a safe space for women to give birth, and nutrition services to make sure infants grow up as healthy as possible. We are so grateful for the support of people around the world." —Dr Onyango Okech, Medair Health Manager



DR Congo suffers frequent disease outbreaks as well as a health system that is under-resourced. For 25 years, Medair has ensured that families displaced by conflict have access to free health care, including disease treatment and prevention, maternal health services, and support for chronic health problems.

During the COVID pandemic, our health teams communicated widely about preventing the spread of this disease, building on the experience we have with other outbreaks. When there was an opportunity to provide vaccines to people

in North Kivu, Medair partnered with the Ministry of Health to vaccinate at least 30,000 people. This has been one of the largest partnerships to date in DR Congo. We recruited and trained nearly 500 community health workers to set up multiple static sites along with mobile teams to reach rural areas.

"The Congolese people already face many health challenges, such as malaria, cholera, and Ebola," said Medair's Kirolos Fares. "We hope our efforts will lead to an increased and more equitable access to COVID-19 vaccines, especially for the most vulnerable among us." ■

"I heard about the benefits of the vaccine from community health workers and through my church. I came today so I can be protected from COVID-19."

—Perpétue, Goma, North Kivu



- OVER 70,000 ETHIOPIAN REFUGEES
- PRONE TO NATURAL DISASTERS
- OUTBREAKS OF DISEASE INCLUDING COVID-19
- DIFFICULT-TO-REACH CAMPS IN RAINY SEASON



10,500 PEOPLE BENEFITED FROM FLOOD-PREVENTION PROJECTS



597 PEOPLE RECEIVED CASH FOR WORKING ON CAMP IMPROVEMENTS



43,292 PEOPLE ASSISTED

"Compared to a reactive response, an anticipatory approach to disasters can yield a 7:1 return on investment over one year."

—Mark Lowcock, UN Under-Secretary-General for Humanitarian Affairs (2021)



When conflict in Ethiopia forced over 70,000 people into Sudan, they arrived in Gedaref State to live in temporary emergency tents. The problem? Gedaref State is hit hard by heavy rains and seasonal flooding. In May, tents built on the flat, dry land became submerged.

There are many ways to help people survive a crisis: from midwives delivering babies at midnight to first responders rushing in with life-saving emergency kits. When thousands of families are sheltering on a floodplain, however, the best way to help might mean picking up a shovel.


In 2021, Medair invested in preparing for seasonal floods in Tunaydbah camp. Working hand-in-hand with nearly 600 refugees, we built 29 km of micro-drainage canals to quickly re-route floodwater to a larger drainage network. We provided all the workers with cash to support their families.

"When the heavy rains arrived, we saw the fruits of our efforts paid off," said Medair's Patricia Gomez. "The water quickly drained from the area, and the population was protected from the floods." ■

Medair provided refugees with construction training and materials to build *tukuls*, an improved flood- and heat-resistant shelter set up on raised platforms.



- 11 YEARS OF CRISIS
- 6.9 MILLION DISPLACED WITHIN SYRIA
- SEVERE SHORTAGES OF FUEL AND ELECTRICITY
- DAMAGED WATER AND SANITATION SYSTEMS

 **179,000** PEOPLE GAINED IMPROVED ACCESS TO SAFE DRINKING WATER

 **13,000** PEOPLE BENEFITED FROM SEWAGE NETWORK REPAIRS

 **450,087** PEOPLE ASSISTED

"Before this project, people used to buy their water from trucks filled directly from the Euphrates River, so it was unfiltered, unclean, and not safe for drinking. People paid a huge amount for that water."

—Ismael, Medair site engineer



"When we returned home, our house was destroyed," said Razan. "We didn't have a water tank. It was impossible for us not to buy from high-priced water trucks to fulfill our needs."

In Syria, Medair works to make communities safer places for people to return and live. Since the crisis began, essential services have been damaged or fallen into disrepair. In 2021, Medair repaired damaged homes, restored health facilities, provided water tanks, and fixed water and sanitation systems.

In Deir-ez-Zor, we repaired a water system that now provides safe water, direct from the taps, to more than 40,000 people.

"This project gave people hope," said Ahmad. "It's safe to say that it helped with stability in the area, as people started coming back once they heard about the project."


In one neighbourhood, families had sewage seeping into their homes and streets. Our engineers dug down and repaired the sanitation pipelines to make the community safer to live.


"This was the first time for me to see a project being implemented with such proficiency," said Hasan, a community elder. "It has had an enormous impact on our lives here." ■

Um Adnan invited us to her house to see water coming out of the tap for the first time. *"Today, thanks to your efforts, we don't have to buy from trucks anymore."*



- ONGOING CONFLICT
- SEVERE HUNGER AND MALNUTRITION
- 2 OF 3 PEOPLE REQUIRE HUMANITARIAN AID
- LIMITED HEALTH CARE ACCESS

 **13** HEALTH FACILITIES REHABILITATED,
SERVING 64,546 PEOPLE

 **67,187** PEOPLE GAINED IMPROVED
ACCESS TO SAFE DRINKING WATER

 **83,127** PEOPLE
ASSISTED

"Everything changed after the war began. Suffering increased. Prices increased. Diseases increased due to malnutrition and poverty. We have hope in Medair to help our children."

—Isra, 30, Al Dhale'e Governorate



Yemen is often noted as the worst humanitarian crisis in the world: conflict, devastated health facilities, water scarcity, severe hunger, poverty. The needs are complex and people need help in many areas. In 2021, Medair supported over 80,000 Yemeni people with nutrition, health care, water, hygiene, and sanitation.

What shines through in Yemen is the strength and determination of its people to help each other through this crisis. "The conflict hasn't just affected me and my family—it's affected all of our people in Yemen," said Medair's Nezar Mollhy.

"Those people are our people. They're like our families. We are motivated because we want things to change for the better."

In a village in Al Dhale'e, we worked with Dr Rasheed and his colleagues to restore a primary health facility.

"Medair provided us with things that we didn't believe would be possible in such a remote area," said Dr Rasheed. "It is true we are in a crisis, but we are still standing with each other and that's what moves us forward." ■

"One day this war will end, and we'll take the lead to make our lives better. Right now, I am working with a wonderful team serving my own communities. It makes me feel we have the power to help our people." —Nawaf, Medair Health & Nutrition Manager

KEY FINANCIAL INDICATORS

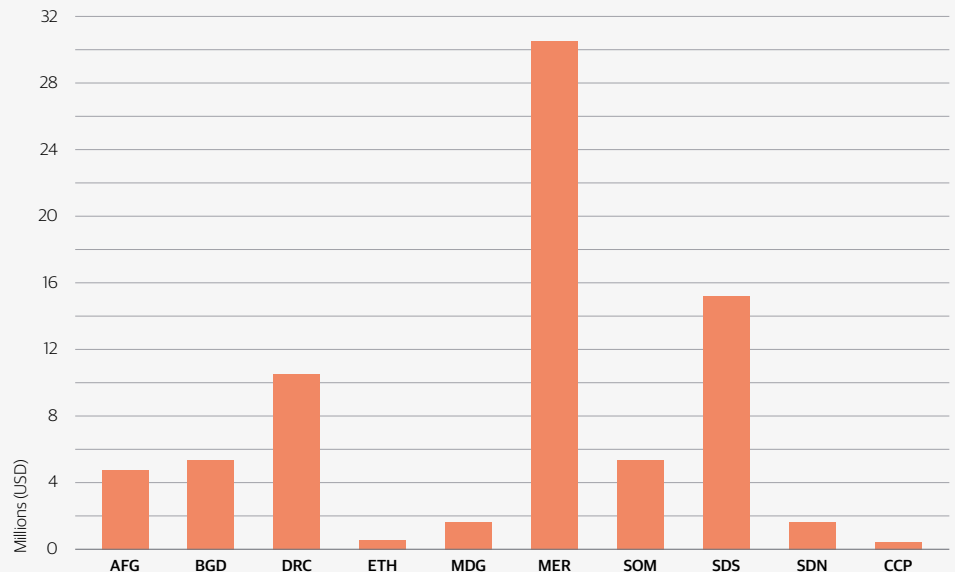
(All figures shown are in USD)

¹ Emergency response

² Honduras, Haiti, Indonesia, Iraq,
Mozambique, Myanmar, Nepal

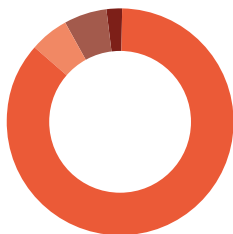
PROGRAMME EXPENSE 2021 (USD)

Afghanistan (AFG)	4,866,136	Middle East (MER)	30,334,810
Bangladesh (BGD)	5,572,662	Somalia (SOM)	5,654,265
DR Congo (DRC)	10,708,918	South Sudan (SDS)	15,306,843
Ethiopia ¹ (ETH)	591,086	Sudan (SDN)	1,717,470
Madagascar (MDG)	1,780,883	Closed Country Programmes ² (CCP)	407,546



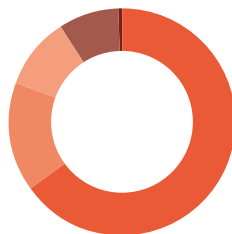
Fatima is a Syrian refugee working with Medair in Lebanon's Bekaa Valley: *"When I think about the future, all I can think about is building a better tomorrow for my daughter."*

OPERATING EXPENSE 2021



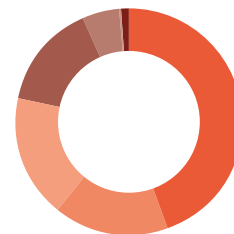
Humanitarian Expense (Direct)	86.2%
Humanitarian Expense (Indirect)	5.7%
General Management	5.9%
Fundraising	2.2%

OPERATING INCOME 2021



Governments, EU, UN	65.2%
Corporate, Foundation, and Other Private Donations	15.6%
Other Institutions and NGOs	10.3%
Gifts-in-Kind	8.4%
Other Income	0.5%

BENEFICIARY EXPENSE BY SECTOR 2021



Health	44.7%
Nutrition	16.2%
Shelter and Infrastructure	17.5%
Water, Sanitation, and Hygiene	15.2%
Cash Assistance	5.2%
Food and Livelihoods	0.3%
Other	0.9%

CONSOLIDATED STATEMENT OF FINANCIAL POSITION AS AT 31 DECEMBER 2021

(All figures shown are in USD)

Assets

	31-12-2021	31-12-2020
CURRENT ASSETS		
Cash and bank accounts	10,143,332	13,432,422
Donor receivables	11,450,560	11,684,762
Other receivables	430,649	209,999
Inventory	62,896	48,181
Prepayments	1,508,137	1,253,361
	23,595,574	26,628,725
LONG-TERM ASSETS		
Financial assets	2,668,813	1,196,394
Capital assets	418,347	640,744
	3,087,160	1,837,138
TOTAL ASSETS	26,682,734	28,465,863

Liabilities, Funds, and Capital

	31-12-2021	31-12-2020
CURRENT LIABILITIES		
Accounts payable	1,582,609	1,689,964
Donor payables	6,952	287,472
Short-term debt	1,151,278	-
Accrued liabilities	2,236,661	3,670,088
Deferred revenue	6,590,252	6,115,981
Provisions	3,726,767	3,099,709
End-of-contract benefits	285,346	35,346
	15,579,865	14,898,560
LONG-TERM LIABILITIES		
Long-term debt	-	2,229,204
End-of-contract benefits	318,290	566,515
	318,290	2,795,719
TOTAL LIABILITIES	15,898,155	17,694,279
RESTRICTED FUNDS		
Restricted income funds	968,937	507,981
Restricted programme funds	563,353	1,265,576
	1,532,290	1,773,557
CAPITAL/UNRESTRICTED FUNDS		
Unrestricted capital	-	-
Allocated capital	9,252,289	8,998,027
	9,252,289	8,998,027
TOTAL FUNDS AND CAPITAL	10,784,579	10,771,584
TOTAL LIABILITIES, FUNDS, AND CAPITAL	26,682,734	28,465,863

CONSOLIDATED INCOME STATEMENT AS AT 31 DECEMBER 2021

(All figures shown are in USD)

Operating Income

	31-12-2021	31-12-2020
Grants (Restricted)	63,008,936	72,646,683
<i>Institutional Grants</i>	54,389,766	67,006,991
<i>Other Grants</i>	8,619,170	5,639,692
Private donations	13,026,393	11,614,736
<i>Unrestricted</i>	5,458,164	5,201,134
<i>Restricted</i>	7,568,229	6,413,602
Gifts-in-Kind	6,983,370	6,121,960
Other income	404,925	265,371
<i>Unrestricted</i>	222,141	192,127
<i>Restricted</i>	182,784	73,244
	83,423,624	90,648,750

Operating Expense

Humanitarian expense	-76,940,618	-83,726,055
Administrative expense	-6,804,570	-6,567,780
	-83,745,188	-90,293,835
OPERATING RESULT	-321,564	354,915

Visit medair.org/2021_finances for the
2021 Audited Consolidated Financial Statements.

Financial Result

	31-12-2021	31-12-2020
Financial income	47,353	422,890
Financial expense	-41,000	-111,652
Realised gain/(loss) on exchange	552,038	381,299
Unrealised gain/(loss) on exchange	-223,832	-56,888
	334,559	635,649

RESULT BEFORE EXTRAORDINARY INCOME	12,995	990,564
Extraordinary income	-	-
RESULT BEFORE CHANGE IN FUNDS	12,995	990,564

Fund Allocations

Withdrawal from/(allocated to) restricted funds	241,267	180,481
ANNUAL RESULT BEFORE ALLOCATION TO CAPITAL	254,262	1,171,045
Allocated to/(withdrawal from) unrestricted funds	-254,262	-1,171,045
RESULT AFTER ALLOCATION	-	-

FUNDING PARTNERS

Organisational partners, listed alphabetically, whose contribution to Medair was greater than \$10,000 USD in 2021.

To download the 2021 Annual Report, visit: medair.org/annual-report-2021 ■

This document was produced with resources gathered by Medair field and global support office staff. Names of people and places were sometimes changed when deemed necessary to protect the identity of staff or people served. The views expressed herein are those solely of Medair and should not be taken in any way to reflect the official opinion of any other organisation.

UNITED NATIONS, INTERGOVERNMENTAL, AND GOVERNMENTAL PARTNERS

- Australian Department of Foreign Affairs and Trade
- Bureau of Humanitarian Assistance (US)
- Dutch Ministry of Foreign Affairs
- EU Civil Protection and Humanitarian Aid
- EU Regional Trust Fund in Response to the Syrian Crisis
- Fürstentum Liechtenstein (LI)
- German Federal Foreign Office
- Global Affairs Canada
- International Organization for Migration
- Polish Center for International Aid
- Slovak Aid
- Swiss Agency for Development and Cooperation
- UK Government
- UN High Commissioner for Refugees
- UN Office for the Coordination of Humanitarian Affairs
- US Agency for International Development

OTHER INSTITUTIONAL AND PUBLIC PARTNERS

- Agence de l'eau Rhône Méditerranée Corse (FR)
- Commune de Plan-les-Ouates (CH)
- Kanton Aargau (CH)
- Kanton Basel-Stadt (CH)
- Kanton Luzern (CH)
- Kanton St. Gallen (CH)
- Kanton Zürich (CH)
- Lotteriefonds Appenzell Ausserrhoden (CH)
- Stadt Zürich (CH)
- Swiss Solidarity

- Ville de Carouge (CH)
- Ville de Fribourg (CH)
- Ville de Genève (CH)
- Ville de Lausanne (CH)

NON-GOVERNMENTAL AND NETWORK PARTNERS

- EO Metterdaad (NL)
- ERIKS Development (CH)
- Interaction (CH)
- International Rescue Committee
- Red een Kind (NL)
- Tearfund Australia
- Tearfund New Zealand
- Transform Aid International (AU)
- World Food Programme
- ZOA (NL)

CORPORATE, FOUNDATIONS, AND PRIVATE ORGANISATIONAL PARTNERS

- Aligro (CH)
- Aquila Family Charitable Trust (UK)
- Arcanum Stiftung (CH)
- Ascension Church Balham (UK)
- Bertschi AG (CH)
- BÜCHI Foundation (CH)
- Caritatis Stiftung (LI)
- Clariant Foundation (CH)
- DAVAC Stiftung (LI)
- Diaconaat CGK (NL)
- Domenica Pfenninger-Stiftung (CH)

- Dr. Heinz-Horst Deichmann Stiftung (DE)
- Evangelische Landeskirche in Württemberg (CH)
- Fagus lucida Stiftung (CH)
- Fondation Alfred et Eugénie Baur (CH)
- Fondation Cartier Philanthropy (CH)
- Fondation Demaurex Frères (CH)
- Fondation du groupe Pictet (CH)
- Fondation du Protestantisme (FR)
- Fondation Ernest Matthey (CH)
- Fondation Gertrude Hirzel (CH)
- Fondation Indosuez (CH)
- Fondation Papoose (CH)
- Fondation Philanthropique Famille Sandoz (CH)
- Fondation Pierre Demaurex (CH)
- Fondation Pierre-Henri Ducret (CH)
- Fondation "Plein Vent" Emile, Marthe et Charlotte E. Rüphi (CH)
- Fondation SUEZ (FR)
- Galilée 2 SA (CH)
- Gebauer Stiftung (CH)
- Goodnews Evangelical Mission (UK)
- Hadfield Woodford Trust (UK)
- Kalos Group LLC (US)
- KUMA Solution GmbH (CH)
- Maiores Stiftung (LI)
- Medicor Foundation (LI)
- MJB Charitable Trust (UK)
- Otto per Mille Waldensian Church (UK)
- Pinoli Stiftung (LI)
- Randal Charitable Foundation (UK)
- Rotary Club Saint-Denis Bourbon (FR)

- Rothen Medizinische Laboratorien AG (CH)
- Rütli Stiftung (CH)
- Souter Charitable Trust (UK)
- Stiftung ESPERANZA –
kooperative Hilfe gegen Armut (CH)
- The Haddon Trust (UK)
- Westlake Church (CH)

GIFT-IN-KIND PARTNERS

- Autodesk Foundation (US)
- Association Nabad For Development (LB)
- Bain and Company (CH)
- EPFL Tech4Impact (CH)
- European Civil Protection and
Humanitarian Aid Operations
- International Organization for Migration
- MANA Nutrition (US)
- UN Children's Fund
- UN High Commissioner for Refugees
- US Agency for International Development
- Visionet Deutschland GmbH (DE)
- World Concern (US)
- World Food Programme
- Qlik (US)

INTERNATIONAL BOARD OF TRUSTEES

(AS OF 31 DECEMBER 2021)

- **James Featherby**, Chair
- **Fraser Bell**, Vice Chair
- **Jacques-Antoine Demaurex**, Treasurer
- **Benoit Mandosse**, Secretary
- **Rachel Forster**, Member
- **Anne Headon**, Member
- **Samson Kambarami**, Member
- **Peter Wilson**, Member

EXECUTIVE LEADERSHIP TEAM

(AS OF 31 DECEMBER 2021)

- **David Verboom**
CEO
- **Patrick Beringer**
Executive Office & Legal Director/
Interim Finance Director
- **Heidi Cockram**
Information Technology
Services Director
- **Cynthia Labi**
Human Resource Director
- **Jean-Bernard Palthey**
Engagement Director
- **Anne Reitsema**
International
Programmes Director



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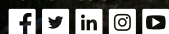
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A Medair staff member looks
toward the green hills of conflict-
affected Ituri Province, DR Congo.

