

**MEDAIR**

*each life matters*

# Annual Report 2020



**South Sudan**

## Our Mission



Medair is an impartial, independent, and neutral humanitarian organisation inspired by Christian faith to save lives and relieve human suffering in the world's most difficult-to-reach and devastated places.





### **Nearly 8,000 people worked or volunteered with Medair in 2020.**

One of them is Dr Rosie Pelham. As a member of our health team in South Sudan, Dr Pelham watched as the first COVID-19 wave reached the UK, her home. Rosie told me that she felt conflicted. "The community where I was working in South Sudan had no functioning hospital and certainly no intensive care beds," she said. "Staying was an easy decision."

What the pandemic revealed is that there are extraordinary people who continue to help others even in times of uncertainty. Over 10,000 people and nearly 400 organisations supported and funded us, making it possible for Rosie and our teams to serve over three million vulnerable people in 13 countries. Our teams pursued innovative solutions to the year's challenges, as the pandemic renewed our focus on decentralising operations and partnering with local organisations to deliver highly efficient, high-impact aid.

As I write this, fresh waves of coronavirus are challenging all of us in our desire to return to normal life. In addition to the pandemic, the vulnerable people we serve are facing multiple disasters.

The United Nations predicts that in 2021, the number of people requiring humanitarian assistance will increase by 40 percent. In southern Madagascar, people are living through the worst drought in 40 years. Our Global Emergency Response team has deployed to Ethiopia to aid people affected by the conflict in Tigray.

I'm always humbled to consider the many ways in which so many people become involved in our mission. As you read our Annual Report, you'll gain a glimpse of what you made possible with your support of Medair in 2020.

With respect and gratitude,

**David Verboom** - *Chief Executive Officer*

# Impact 2020

**3,282,884**  
people directly assisted

## People Assisted per Country

Afghanistan	100,721
Bangladesh	83,134
DR Congo	1,226,056
Iraq	105,587
Jordan	91,994
Lebanon	456,400
Madagascar	100,169
Somalia	250,647
South Sudan	487,856
Sudan	1,410
Syria	334,287
Yemen	44,623



## Cash Assistance

**77,133** people



## COVID-19 Aid

**1,061,449** people

# Highlights



## Health Care

**2,050,547** people

• **1,253,222** patient consultations at Medair-supported health clinics



## Nutrition

**290,041** people

• **73,736** people treated for acute malnutrition



## Water, Sanitation, and Hygiene

**1,141,780** people

• **469,767** people gained improved access to safe drinking water



## Shelter and Infrastructure

**1,057,480** people

• **266,469** people received shelter assistance

## Operations

**1** Global Support Office  
in Switzerland, 102 staff

**2** Shared Service Centres  
in Kenya and Jordan, 7 staff

**5** Affiliate Offices in Europe  
and North America

## People

**1,396** nationally recruited staff

**120** internationally  
recruited staff

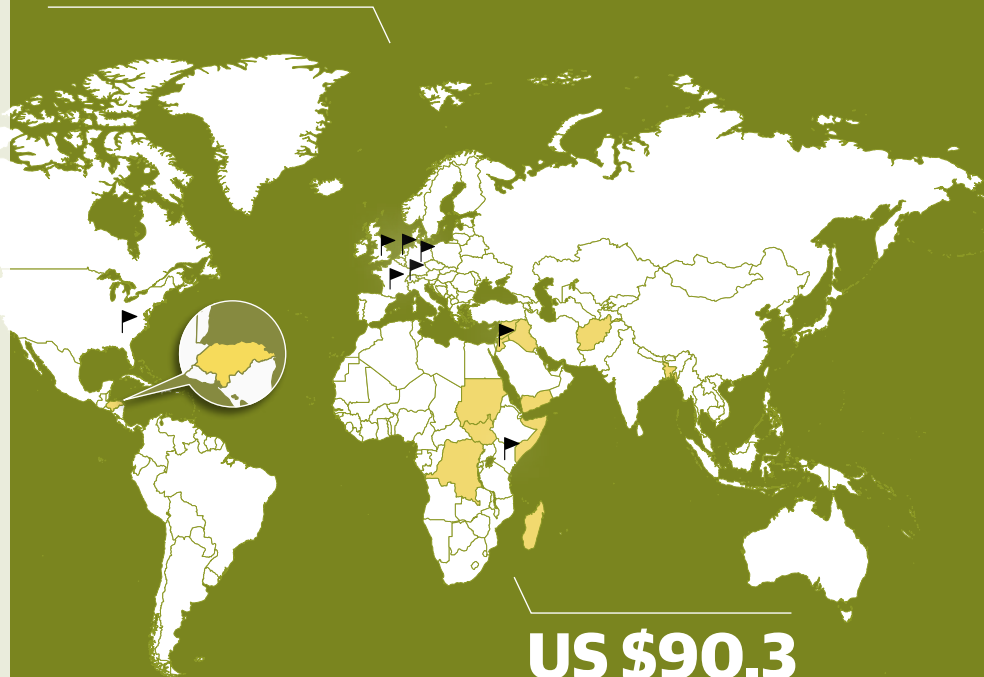
**6,408** volunteers

**10,240** individual donors

**395** organisational donors

**484,682** people reached  
with global communications

**13**  
countries of operation (2020)



**US \$90.3**

million operating expenses

- **25%** of field expenses by, for, or through local partners
- **92.7%** of operating expenses directed to humanitarian activities



Bangladesh

## COVID-19 Response Strategy

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Even before the pandemic was declared, Medair's technical advisors were preparing response strategies for the vulnerable countries where we work. All year long, we adapted our activities to respond to **COVID-19** while finding ways to continue delivering life-saving humanitarian aid activities *through* the challenges of the pandemic.

Every aspect of delivering humanitarian aid was impacted by COVID-19. Government restrictions and border closures impeded travel for staff, global shortages delayed the delivery of essential supplies, and the cost of personal protective equipment (PPE) added millions of dollars in unexpected expenses. Reaching people in need of help became more complex than ever.

Despite all the challenges, our teams showed remarkable courage and commitment and our donors responded to this emergency like never before. Together, we provided COVID-related aid to over one million people.

**1,061,449**

people received COVID-related aid

- **Training** all Medair-supported staff and providing PPE.
- Essential **hygiene supplies** for most vulnerable.
- Public **health messaging** on social distancing, hygiene, symptoms, prevention, protection of high-risk groups.
- Support for **health centres** in prevention and management of COVID-19.



Bangladesh

# Closing the Gap with Innovations

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## Eco-Friendly Tarpaulins

Plastic tarps are the most efficient solution for providing shelter during humanitarian crises. Switzerland's EPFL (École Polytechnique Fédérale de Lausanne) chose Medair to collaborate on a project to convert locally sourced organic waste such as nut shells and coconut fibres into a biodegradable polyester. While still in development, these tarpaulins have the potential to revolutionise emergency shelter and provide a sustainable alternative to the millions of plastic sheets distributed each year.

## Ready2Report App

The need to track the health of our staff during COVID-19 led to an innovation project funded by Swiss

Solidarity. Working with RiskDelight, we developed a digital tool to provide a timely overview of every team member's health status.

## The "Wooby" Baby Scale

Medair and the Airbus Humanity Lab have delivered the first prototype of a high-precision baby scale for nutrition clinics. Currently, NGOs mostly rely on scales that aren't accurate enough for daily adjustment of the treatment of severely malnourished babies. The "Wooby" baby scale will change all that, with groundbreaking precision of +/- 5 grams that will improve treatment options and save lives.

# South Sudan

487,856 people assisted

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A safe, cost-effective vaccine is available for measles, the leading cause of vaccine-preventable deaths in infants. Over half of South Sudan's children have not been vaccinated.



Severe flooding



Sustained insecurity



Disease outbreaks  
incl. COVID-19



Limited essential services



Hunger and malnutrition

**South Sudan experiences repeated disease outbreaks, large displacements due to conflict, and high levels of malnutrition in children.**

To allow rapid and agile response, we maintain a full-time Emergency Response Team in the country.

When the Pibor region reported a measles outbreak in September, it was the latest in a series of emergencies. Conflicts had forced families to flee and take refuge wherever they could, while massive flooding had turned communities into crowded and hard-to-reach islands. "The place we are living is very far from others," said Nyandit. "There is no health facility.

When a child gets sick, they just get sick. We treat them with herbs from the trees."

Vaccinating more than 22,000 children meant travelling from village to flooded village using boats and wading through muddy water. "I am very happy for the vaccine because it can help my children," said Nyandit. "This is protection. The suffering could have been too much if you had not done this."

## Impact Highlights

**236,651** people helped by the Emergency Response Team.  
**45,574** people vaccinated.

# Madagascar

100,169 people assisted

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*"Every dollar invested in risk reduction and prevention can save up to \$15 in post-disaster recovery." - UN Office for Disaster Risk Reduction*



Regular extreme weather events



High poverty



Low preparedness for disasters



Waterborne illnesses and COVID-19



Drought and food insecurity

**"We were surprised by the rising floodwaters,"** said Noro. "We didn't even have time to pack anything. All of our belongings were destroyed."

Madagascar is vulnerable to sudden, extreme weather events like cyclones and floods that hit communities unaware. Medair and our government and private sector partners have launched the first phase of an innovative Emergency Early Warning System. The system uses satellite imagery and a variety of different technologies to alert families like Noro's about storms so they will have time to react. It's a huge step forward, allowing real-time data-based decision-making that will save lives in emergencies.

In 2020, Medair's emergency hotline received over 5,000 calls, and we held community meetings and workshops to help people mitigate the risk of damage from extreme weather events. When disasters struck, our emergency response team took immediate action to protect flooded families like Noro's from contaminated water, giving them water treatment, buckets, and soap.

## Impact Highlights

**9,781** people reached with "disaster risk reduction" (DRR) activities.

**28,497** people received emergency water & hygiene supplies after floods/cyclones.

# DR Congo

1,226,056 people assisted

"The needs in Congo are mainly in primary health care. Lives are in danger because of a lack of access to antibiotics or problems related to malnutrition." – *Rebecca Langer, Deputy Medical Advisor*



Complex humanitarian crisis



Conflict



Isolated communities



Disease outbreaks and COVID-19



Hunger and malnutrition

**Infectious diseases are a major concern in DR Congo, with recurring outbreaks of measles, cholera, malaria, Ebola, and now COVID-19.**

In May, our team learned of a cholera outbreak in a remote community. "We couldn't afford to wait, knowing that people were dying with no medicines available," said Moise, Medair relief worker.

"For two days, we weathered bumpy drives and risky boat rides, but the trip didn't end there. We walked through a wild forest for two more days, with over 70 fellow Congolese volunteering to join us in carrying 2,000 kg of essential medicine and supplies.

"The people welcomed us with great joy, but there was no time to rest. Ten people had already died. We went straight to the health facility to give the medicine, relieved that cholera patients would soon recover."

In 2020, Medair provided a versatile range of emergency health services in isolated communities in Nord Kivu and Ituri provinces. We supported around 100 health clinics with medicine, training, supplies, and water and sanitation facilities.

## Impact Highlights

**492,799** patient consultations at Medair-supported health clinics.

**23,000** people reached with cholera outbreak response.

# Somalia

250,647 people assisted

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Community health volunteers are changing their communities from within, sharing knowledge with their neighbours about life-saving health, nutrition, and hygiene practices.



Hunger and malnutrition



Climate disasters



Conflict



Displaced from home



Low access to health care

**How do you make a lasting impact in a country like Somalia?** One of the best ways to bring about change is to arm people with knowledge.

In 2020, Amaal watched in agony as her two-year-old grew thinner and more ill each day. "I did not know what to do because we live far away from a town."

Medair has trained a network of over 1,300 volunteers who share health, nutrition, and hygiene knowledge with their neighbours. When one visited Amaal, she told her about a clinic that provides free treatment for malnutrition including special high-calorie food.

"It was a miracle!" says Amaal. "My child started gaining weight and becoming healthy."

In 2020, community health volunteers referred thousands of people like Amaal to our health and nutrition clinics. Most of the volunteers are mothers themselves, teaching other mothers how to keep their families safe. It's a remarkably high-impact, cost-effective way to save lives, sustain health, and strengthen families in vulnerable countries.

## Impact Highlights

**1,307** community health volunteers.  
**250,647** people received health care.

# Sudan

**1,410** people assisted

In 2020, Medair reopened a country programme in Sudan, but we soon faced two unforeseen emergencies in COVID-19 and the Tigray refugee crisis.



Food insecurity



Climate disasters



Disease outbreaks



Limited essential services



Over 1 million refugees

## A new day has dawned in Sudan.

For many years, Medair provided emergency support for vulnerable communities in Sudan, but we left the country reluctantly in 2012 when access and security deteriorated. At the time we left, we were the longest serving international NGO in West Darfur.

Within a month of returning in early 2020, the COVID-19 emergency began. We shifted our plans and supported a health clinic with handwashing stations and personal protective equipment. We provided people with hygiene items and shared public health information about the virus.

"People are coming to find us wherever we are sharing messages," said Nasraldeen, community health promoter. "They are eager to learn about it, how to prevent it and keep their families safe."

Multiple crises struck in 2020 including devastating floods, economic turmoil, and an influx of over 52,000 refugees from the Tigray region of Ethiopia. As we moved into 2021, we deployed a team to camps receiving people fleeing conflict in Ethiopia.

## Impact Highlights

**776** people received COVID-19 public health messaging in Sudan.

**987,706** people received COVID-19 public health messaging worldwide.

# Global Emergency Response Team

In November, two massive category-4 hurricanes struck and devastated **Honduras** over the space of just two weeks. Medair's Global Emergency Response Team (G-ERT) deployed to remote Gracias a Dios to assess the damage and begin an emergency response to help isolated families recover from the disaster.

**It's no secret: Emergencies are on the rise all around the world.** One in 33 people globally needs humanitarian aid, more than ever before.

Being emergency-ready is a proven way to increase the speed of a response, reduce costs, and ultimately save more lives. This means having enough funds on hand for deployment and start-up, pre-purchasing and pre-positioning emergency supplies in strategic locations, and investing in a specialised team that monitors global crises in real-time and can deploy rapidly to emergencies.

Our Global Emergency Response Team (G-ERT) is a dedicated unit within Medair,

based in Switzerland and remotely, and can travel anywhere in the world within 24-48 hours of a new emergency. Since 2010, the G-ERT has deployed over 21 times into new emergencies and launched many of Medair's current country programmes.

## 2020 Highlights

- **COVID-19** initial global training and response planning.
- Programme start-up in **Sudan**.
- Support of the **Ebola response** in DR Congo.
- Support for the **Beirut explosion** response in Lebanon.
- **Hurricane response** in Honduras.
- Filling **critical gaps** in senior positions.



**850,000+**

people assisted (2014-2020)

**105,587**

people assisted (2020)



## Iraq: Emergency to Recovery

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**In 2014, families who fled armed groups in Sinjar left everything behind.** Our first emergency response was to bring them shelter and essential household supplies like mattresses, blankets, cooking sets, and solar lanterns.

We operated health clinics and brought mobile services to areas where facilities had been damaged or medicines and staff were not available.

"Our medicines had been tossed outside and many things had been stolen," **said Dr Abdullah (pictured right).** "Medair brought us supplies we desperately needed like lab equipment, fuel for the ambulance, and kerosene for the generator. I am very proud of what we have achieved together."

When people were able to return home and rebuild their communities, we restored water systems that had been damaged during fighting.

© Medair/Helen Manson





Over six years, our health programmes evolved as the crisis changed. Wherever we worked, we trained local volunteers and health professionals.

"I have learned so much here at Medair," **said Dr Ali.** "My medical skills have improved because of all the training."

Families received cash assistance to help them recover from the crisis.

"I bought an entrance for the door for my house, clothes for my children, and a cow," **said Matra (pictured left).** "The cow provides milk and yoghurt for my children."

To assist with the psychological impact of years of conflict, we developed psychosocial support programmes.

"This is so good for us to get together and talk about what is in our hearts," **said Raqqan.** "We talk about our losses and

share our feelings together. It helps us come together as a community."

In 2020 we handed over our activities to government ministries and local partners who continue with reconstruction and development work. We served alongside hundreds of local staff who had themselves been affected by the crisis, and who remain members of the Medair family.



# Syria

**334,287** people assisted

27% of the Syrian population aged 12 and over are living with a physical disability.

- *UN Humanitarian Needs Assessment Programme*



Recovery from 10 years of crisis



Millions displaced



Rapid economic downturn



Growing hunger crisis

**Syria continues to rebuild from its major crisis that displaced millions, devastated infrastructure, and left people without essential services like water or health care.**

The impact has been even greater for people living with physical disabilities.

In Syria, we rehabilitate damaged health clinics, and where possible we provide facilities for the provision of physiotherapy services. We train physiotherapy specialists, working with them to ensure they understand the holistic needs of each patient instead of focusing only on the physical disability. We also support those who care for people living with mobility impairments, showing them some ways

to help their loved ones stay strong and ensure they have an active lifestyle and social life.

Our support for people living with limited mobility is all about ensuring that people have the dignity and the respect they deserve. Distributions of mobility devices such as walkers or wheelchairs ensure that people can move more easily outside of the house, and that they feel safe and dignified doing so.

## Impact Highlights

**144,976** consultations at 16 Medair-supported clinics.

**482** people with mobility impairment received assistive devices.



# Jordan

**91,994** people assisted

17

"That phone call was the highlight of my week. We talked about the situation that we were in because of COVID. It was comforting for me to hear that I was not alone in the things I felt!" – *Jomana, Syrian refugee in Jordan*



754,000 refugees



4 in 5 refugees living in urban areas



High cost of living



Sense of hopelessness

## Strict COVID lockdown restrictions took a severe toll on refugees in Jordan.

Thousands lost access to support networks and essential services. "Things changed drastically," said Tala, Medair Health Officer. "I could no longer see those people we serve face to face, but they still urgently needed our assistance."

For refugees already coping with high anxiety and hopelessness, the isolation intensified their crisis. Before the lockdown, Medair provided mental health and psychosocial support, along with cash assistance to help families cover their essential needs.

To ensure people still received support, our mental health programming shifted

to phone-based or online services. Emergency cash distributions were facilitated using cash transfer companies rather than banks, and COVID-19 awareness and prevention messaging was communicated via texts and phone calls.

"I spoke with an elderly lady who was so happy to hear from us that she started crying," said Tala. "For me it was a simple phone call, but for her it really made a difference."

## Impact Highlights

**9,335** people received cash assistance.

**1,214** people received mental health/ psychosocial support.

# Lebanon

**456,400** people assisted

"Shelter is a vital survival mechanism in times of crisis or displacement. It is also key to restoring personal security, self-sufficiency, and dignity."

– The UN Refugee Agency



**1.5 million** Syrian refugees



**1 in 3** lives in a tent or nonresidential building



**Beirut explosion**



**Severe economic downturn**



**9 of 10** refugees live in extreme poverty

## **In August, a massive explosion ripped through the heart of Beirut, causing catastrophic damage.**

Sheltering the 300,000 people displaced by the blast became an urgent priority.

Safe shelter protects people from harsh weather, disease outbreaks, and the threat of assault. Before the dust had settled, our Lebanon team was on the ground, speaking to families whose homes had been damaged and carrying out emergency assessments.

Because of our work with Syrian refugees in Lebanon, Medair is one of the lead organisations in shelter-related interventions. Following the explosion, we

rapidly scaled up our response, repairing damaged homes and connecting people affected by the blast with mental health services to cope with the trauma.

"I am forever grateful for the help you are providing me," said Saad, as we repaired his home and installed new steps and handrails for his safety. "For the first time I feel like my voice has been heard. Your presence here has given me hope."

## **Impact Highlights**

**164,972** people received shelter assistance.

**19,464** people assisted in the Beirut explosion emergency response.



# Yemen

**44,623** people assisted

19

"While the only way to end the crisis in Yemen is ultimately through lasting and inclusive peace, there is still an opportunity to make a difference right now." – 2021 UN-OCHA HRP



World's worst humanitarian crisis



Escalating conflict



Collapse of essential services



Near-famine conditions



Flooding and locusts

**Only half of the health clinics in Yemen are operational.** Restoring services involves providing exam-room and diagnostic equipment, improving accessibility for people with disabilities, training Yemeni health staff, and providing safe drinking water, handwashing, and sanitation facilities.

To support high levels of severe and complicated malnutrition, we established a referral system so children could receive the specialist care they needed to survive. Our community health volunteers spread the word about COVID-19 prevention along with nutrition, health, and hygiene messages.

Adding an ambulance service made a life-saving difference in one remote region. When a young woman with serious childbirth complications was rushed to hospital in our ambulance, she gave birth en route safely with the help of two medical assistants. "I don't care if someone calls me in the middle of the night, if we can arrange the transport and a patient reaches the hospital on time, we can all help in saving a life," said Abdul, Medair Health and Nutrition Manager.

## Impact Highlights

**41,167** people treated at Medair-supported health clinics.  
**67** health care workers trained.

# Afghanistan

100,721 people assisted



"Not only do cash-for-work projects provide income for participants, but entire communities benefit."

– Dominika Bednarova, Medair Global Cash and Humanitarian Innovation Advisor



Emergency food insecurity



40 years of conflict



Hunger and malnutrition



Severe impact of COVID-19 and rising poverty



Recurring natural disasters

**During long and harsh winters in the remote Central Highlands, families cannot grow any food and are forced to use up all their food stocks.**

The snow was only just melting in early 2020 when COVID-19 restrictions led to food shortages and rising prices, meaning people needed urgent help.

Cash assistance enabled families to purchase food and bridge the gap until their next harvest. In some communities, Cash for Work projects involved the building of trenches and check dams to protect from floods caused by melting snow.

Nearly 3,000 women learned to grow kitchen gardens which improve dietary diversity and food security.

"We had no knowledge of vegetable growing except onions," said Siamoy. "I learned to cultivate all the seeds and now I have a good kitchen garden beside my house. Now I am helping the neighbours and giving them fresh vegetables."

## Impact Highlights

**53,796** people benefited from cash assistance.

**2,935** women received training and support in growing vegetable gardens, benefiting 23,480 people.

# Bangladesh

**83,134** people assisted

When the crisis began in 2017, 1 in 4 children under five was malnourished. Medair and other NGOs have helped bring the malnutrition rate down to 1 in 9, a huge improvement.



**Rohingya refugee crisis**



**Stateless Rohingya not permitted to work**



**World's largest refugee camp**



**Hunger and malnutrition**



**Monsoons and sudden emergencies**

## **Sayed is a volunteer in Kutupalong Refugee Camp where Medair and World Concern operate four nutrition clinics.**

She lives in the camp, where overcrowding puts people at high risk from COVID-19.

In March, when a nationwide lockdown restricted Medair's access to children being treated for malnutrition, Sayed and other Rohingya volunteers led the way in ensuring services continued. While observing COVID-19 protocols, Rohingya staff and volunteers taught mothers how to use a measuring tape and monitor nutritional progress at home.

Malnutrition robs children of their health and strength, impairs brain development,

and steals away potential. Yet children can make a full recovery with proper treatment. Even when food is scarce, malnutrition can be greatly reduced by teaching families how to prevent it.

"I've learned so many things about hygiene, the importance of breastfeeding, how babies shouldn't eat solid food before six months," said Sayed. "All of this, I can use to teach and help my family and community."

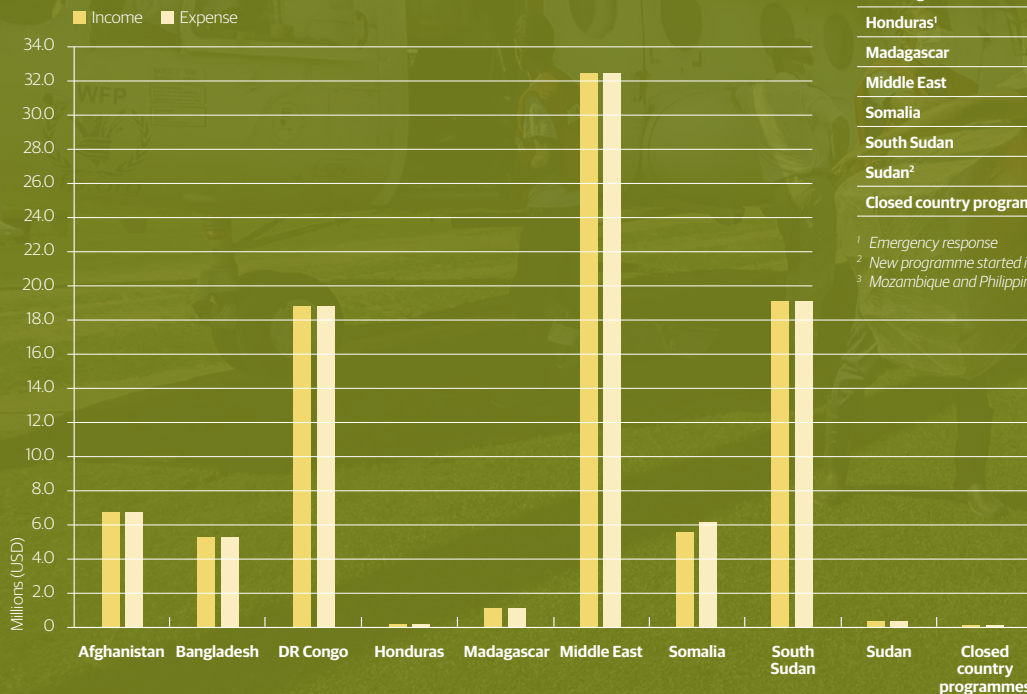
## **Impact Highlights**

**22,301** people reached with nutrition messages.

**6,100** people treated for acute malnutrition in Bangladesh.

# Our Key Financial Indicators

## Programme Income and Expense 2020 (USD)

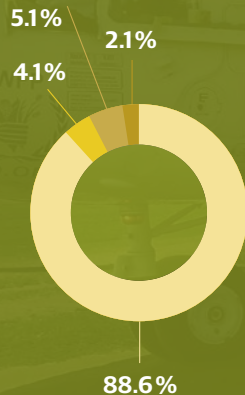


<sup>1</sup> Emergency response

<sup>2</sup> New programme started in 2020

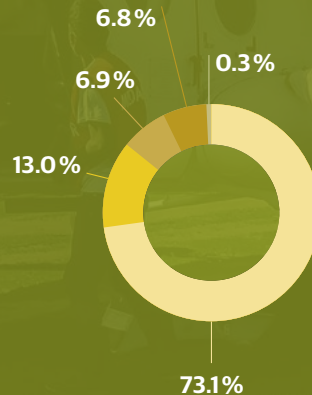
<sup>3</sup> Mozambique and Philippines

**Operating  
Expense 2020**



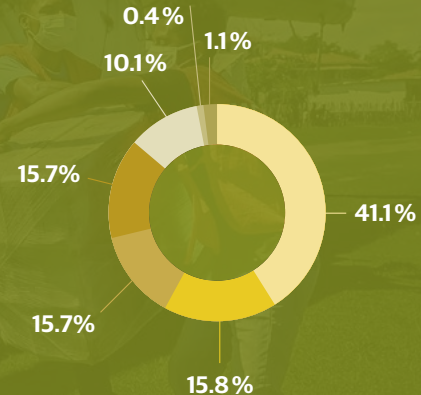
- Humanitarian Expense (Direct)
- Humanitarian Expense (Indirect)
- General Management
- Fundraising

**Operating  
Income 2020**



- Governments, EU, UN
- Corporate, Foundation, and Other Private Donations
- Other Institutions and NGOs
- Gifts-in-Kind
- Other Income

**Beneficiary Expense  
by Sector 2020**



- Health
- Nutrition
- Shelter and Infrastructure
- Water, Sanitation, and Hygiene
- Cash Assistance
- Food and Livelihoods
- Other

## Consolidated Statement of Financial Position as at 31 December 2020

(All figures shown are in USD)

### Assets

	31-12-2020	31-12-2019
<b>CURRENT ASSETS</b>		
Cash and bank accounts	13,432,422	9,924,914
Donor receivables	11,684,762	13,359,226
Other receivables	209,999	672,114
Inventory	48,181	64,158
Prepayments	1,253,361	1,091,830
	26,628,725	25,112,242
<b>LONG-TERM ASSETS</b>		
Financial assets	1,196,394	191,323
Capital assets	640,744	797,209
	1,837,138	988,532
<b>TOTAL ASSETS</b>	<b>28,465,863</b>	<b>26,100,774</b>

### Liabilities, Funds, and Capital

	31-12-2020	31-12-2019
<b>CURRENT LIABILITIES</b>		
Accounts payable	1,689,964	2,310,907
Donor payables	287,472	262,919
Short-term debt	-	-
Accrued liabilities	3,670,088	2,810,651
Deferred revenue	6,115,981	6,151,182
Provisions	3,099,709	1,008,890
End-of-contract benefits	35,346	216,685
	14,898,560	12,761,234
<b>LONG-TERM LIABILITIES</b>		
Long-term debt	2,229,204	3,052,921
End-of-contract benefits	566,515	505,599
	2,795,719	3,558,520
<b>TOTAL LIABILITIES</b>	<b>17,694,279</b>	<b>16,319,754</b>
<b>RESTRICTED FUNDS</b>		
Restricted income funds	507,981	737,620
Restricted programme funds	1,265,576	1,216,418
	1,773,557	1,954,038
<b>CAPITAL/UNRESTRICTED FUNDS</b>		
Unrestricted capital	-	-
Allocated capital	8,998,027	7,826,982
	8,998,027	7,826,982
<b>TOTAL FUNDS AND CAPITAL</b>	<b>10,771,584</b>	<b>9,781,020</b>
<b>TOTAL LIABILITIES, FUNDS, AND CAPITAL</b>	<b>28,465,863</b>	<b>26,100,774</b>

## Consolidated Income Statement as at 31 December 2020

(All figures shown are in USD)

### Operating Income

	31-12-2020	31-12-2019
Grants (Restricted)	72,646,683	75,141,964
<i>Institutional Grants</i>	67,006,991	66,222,469
<i>Other Grants</i>	5,639,692	8,919,495
Private donations	11,614,736	9,497,226
<i>Unrestricted</i>	5,201,134	4,875,850
<i>Restricted</i>	6,413,602	4,621,376
Gifts-in-Kind	6,121,960	5,519,896
Other income	265,371	432,240
<i>Unrestricted</i>	192,127	389,243
<i>Restricted</i>	73,244	42,997
	<b>90,648,750</b>	<b>90,591,326</b>

### Operating Expense

Humanitarian expense	-83,726,055	-82,799,974
Administrative expense	-6,567,780	-6,855,710
	<b>-90,293,835</b>	<b>-89,655,684</b>
<b>OPERATING RESULT</b>	<b>354,915</b>	<b>935,642</b>

### Financial Result

	31-12-2020	31-12-2019
Financial income	422,890	9
Financial expense	-111,652	-79,661
Realised gain/(loss) on exchange	381,299	-758,868
Unrealised gain/(loss) on exchange	-56,888	-33,824
	<b>635,649</b>	<b>-872,344</b>
<b>RESULT BEFORE EXTRAORDINARY INCOME</b>	<b>990,564</b>	<b>63,298</b>
Extraordinary income	-	-
<b>RESULT BEFORE CHANGE IN FUNDS</b>	<b>990,564</b>	<b>63,298</b>

### Fund Allocations

Withdrawal from/(allocated to) restricted funds	180,481	-906,928
<b>ANNUAL RESULT BEFORE ALLOCATION TO CAPITAL</b>	<b>1,171,045</b>	<b>-843,630</b>
Allocated to/(withdrawal from) unrestricted funds	-1,171,045	843,630
<b>RESULT AFTER ALLOCATION</b>	<b>-</b>	<b>-</b>

Visit [www.medair.org/2020\\_finances](http://www.medair.org/2020_finances) for the 2020 Audited Consolidated Financial Statements.

# Funding Partners

Organisational partners listed alphabetically and whose contribution to Medair was greater than USD 10,000 in 2020.

## United Nations, Intergovernmental, and Governmental Partners

- Australian Department of Foreign Affairs and Trade
- Bureau of Humanitarian Assistance (US)
- Dutch Ministry of Foreign Affairs
- EU Civil Protection and Humanitarian Aid
- EU Regional Trust Fund in Response to the Syrian Crisis
- Fürstentum Liechtenstein (LI)
- German Federal Foreign Office
- Global Affairs Canada
- International Organization for Migration
- Ministère de l'Europe et des Affaires Étrangères - Centre de Crise et de Soutien (FR)
- Polish Center for International Aid
- Slovak Aid
- Swiss Agency for Development and Cooperation
- UK Government
- UN High Commissioner for Refugees
- UN Office for the Coordination of Humanitarian Affairs
- US Agency for International Development
- World Food Programme

## Other Institutional and Public Partners

- Agence de l'eau Rhône Méditerranée Corse (FR)
- Canton of Aargau (CH)
- Canton of Basel-Stadt (CH)
- Canton of Luzern (CH)
- Canton of Zürich (CH)
- Région Auvergne-Rhône-Alpes (FR)
- Stadt Bülach (CH)
- Stadt Zürich (CH)
- Swiss Solidarity
- Ville de Carouge (CH)
- Ville de Meyrin (CH)

## Non-Governmental and Network Partners

- Center for Disaster Philanthropy (US)
- EO Metterdaad (NL)
- Interaction (CH)
- International Rescue Committee
- Red een Kind (NL)
- Tearfund Australia
- Tearfund New Zealand
- Transform Aid International (AU)
- ZOA (NL)

## Corporate, Foundations, and Private Organisational Partners

- All We Can (UK)
- Aligro (CH)
- Aquila Family Charitable Trust (UK)
- Beatrice Laing Trust (UK)
- Cartier Philanthropy (CH)
- design comma communications GmbH (CH)
- Diaconaat CGK (NL)
- Domenica Pfenninger-Stiftung (CH)
- Dr. Heinz-Horst Deichmann Stiftung (DE)
- Ernst Göhner Stiftung (CH)
- Fagus lucida Stiftung (CH)
- Fondation Alfred et Eugénie Baur (CH)
- Fondation Demaurex Frères (CH)
- Fondation du Protestantisme
- Fondation Ernest Matthey (CH)
- Fondation Joy (CH)
- Fondation Philanthropique Famille Sandoz (CH)
- Fondation Pierre Demaurex (CH)
- Fondation Sesam (CH)
- Fondation SUEZ (FR)

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- FOR Foundation (CH)
- Fresh Leaf Charitable Foundation (UK)
- Gebauer Stiftung (CH)
- Genossenschaft HILFE (CH)
- KUMA Solution GmbH (CH)
- Lancaster Foundation (UK)
- Medicor Foundation (LI)
- Migros-Genossenschafts-Bund (CH)
- Mount Pleasant Baptist Church (AU)
- Randal Charitable Foundation (UK)
- Rotary Club Saint-Denis Bourbon (FR)
- Rothen Medizinische Laboratorien AG (CH)
- Rütli Stiftung (CH)
- Souter Charitable Trust (UK)
- srg | engineering (CH)
- Stanley Thomas Johnson Foundation (CH)
- Stiftung NAK-Humanitas (CH)
- The Antioch Foundation (US)
- The Haddon Trust (UK)
- Vreugdenhil Dairy Foods (NL)
- Westlake Church (CH)

### Gift-in-Kind Partners

- Autodesk Foundation (US)
- Association Nabad For Development (LB)
- Bain and Company (CH)
- EPFL Tech4Impact
- EU Civil Protection and Humanitarian Aid
- International Organization for Migration
- MANA Nutrition (US)
- Qlik (US)

- UN Children's Fund
- UN High Commissioner for Refugees
- US Agency for International Development
- Visionet Deutschland GmbH (DE)
- World Concern (US)
- World Food Programme

### Certified to the Core Humanitarian Standard

During 2020, Medair passed a maintenance audit in accordance with the Core Humanitarian Standard (CHS). The CHS is the gold standard for humanitarian NGOs to ensure accountability to the communities where they respond, the delivery of high-quality aid, and putting people first in an emergency response.



### International Board of Trustees (2020)

- James Featherby – *Chair*
- Fraser Bell – *Vice Chair*
- Patrick Beringer – *Secretary*
- Jacques Demaurex – *Treasurer*
- Benoit Mandosse – *Member*
- Anne Headon – *Member*
- Rachel Forster – *Member*
- Samson Kambarami – *Member*
- Peter Wilson – *Member*
- Henk-Jan Muusse – *Member*

### Executive Leadership Team (2020)

- David Verboom – *CEO*
- Anne Reitsema  
*International Programmes Director*
- BingMei Hao – *Finance Director*
- Heidi Cockram  
*Information Technology Services Director*
- Jean-Bernard Palthey – *Engagement Director*
- Cynthia Labi – *Human Resource Director*
- James Jackson  
*Executive Office & Legal Director*

To download the 2020 Annual Report visit: [medair.org/Annual-Report-2020](https://medair.org/Annual-Report-2020)

*This document was produced with resources gathered by Medair field and global support office staff. Names of people and places were sometimes changed when deemed necessary to protect the identity of staff or people served. The views expressed herein are those solely of Medair and should not be taken in any way to reflect the official opinion of any other organisation.*

**MEDAIR INTERNATIONAL**

Chemin du Croset 9  
1024 Ecublens, Switzerland  
Tel: +41 (0) 21 694 35 35  
[info@medair.org](mailto:info@medair.org)

**SWISS FRENCH OFFICE, ECUBLENS**

Chemin du Croset 9  
1024 Ecublens, Switzerland  
Tel: +41 (0) 21 695 35 00  
[suisse@medair.org](mailto:suisse@medair.org)

**SWISS GERMAN OFFICE, ZURICH**

Schoffelgasse 7  
8001 Zurich  
Tel: +41 (0) 43 268 22 00  
[schweiz@medair.org](mailto:schweiz@medair.org)

**MEDAIR FRANCE**

5 avenue Abel, 26120 Chabeuil  
Tel: +33 (0)4 75 59 88 28  
[france@medair.org](mailto:france@medair.org)

**PARIS OFFICE, FRANCE**

18 rue de Gravelle, 75012 Paris

**MEDAIR UK**

322, Canterbury Court, 1-3 Brixton Road  
London, SW9 6DE, United Kingdom  
Tel: +44 (0) 20 8772 0100  
[united.kingdom@medair.org](mailto:united.kingdom@medair.org)

**MEDAIR GERMANY**

Luisenplatz 1, 65185 Wiesbaden  
Tel: +49 (0) 611 17265-360  
[deutschland@medair.org](mailto:deutschland@medair.org)

**BERLIN OFFICE, GERMANY**

Dänenstr. 5, 10439 Berlin, Germany  
Tel.: +49 (0) 30 31017242

**MEDAIR NETHERLANDS**

Kerkpad 2, 8071 GG Nunspeet  
The Netherlands  
Tel: +31 (0) 34 121 71 18  
[nederland@medair.org](mailto:nederland@medair.org)

[www.medair.org](http://www.medair.org)

**ALIGRO**  
SUPPORTS MEDAIR



At the start of COVID-19 in Madagascar our Emergency Response Team worked with health clinics to train staff about preventing the spread of coronavirus. As well as working in communities to deliver messages, we focused on helping health professionals understand how to protect themselves.

**Madagascar**